

05 July 2021

Subject: How do we ever say thank you

Dear Phillip, Hafizah and Larry and team

I cannot thank you enough for all the outstanding hard work you guys have done. It took us about 3 years to get to this point. I cannot even begin to explain all the ups and downs. I didn't have high hopes for any employer to even look at my dad's resume as he is over 50. I kept on trying and praying for a miracle. I sent over 100 resumes and called companies daily. No luck. There were potential employers but it always led to a dead end.

Then covid hit. and just I gave up and accepted that this was the end. One night I was scrolling through my Facebook feed and saw a group called Boer maak n plan in Oz. I sent an enquiry and forgot about it. By that time I felt so defeated and thought what's the use. If it was not for Marli sending follow up emails asking if we are still interested in consulting with Phillip, I would probably have given up. I thought well we have nothing left to lose so we might as well give it one last try.

After the first consultation with Phillip in August 2020, you guys managed to find a suitable employer and worked so hard to pull it through. My parents now have their visas and travel exemptions in hand and will arrive in Australia on the 14th of August 2021. You guys truly are an amazing team and with all the joint efforts, you managed to get something done that I did not think was possible. This opportunity is life-changing for us as a family.

I will keep on recommending you guys to everyone that needs a helping hand as we did.

Thank you!

Best regards,
Charlene Bayley